



Desktop Upgrader 2.7™

Automatic upgrade of Lotus Notes clients

Key Benefits

- Reduce project costs
- Respect project deadlines
- Ease Change Management
- Guarantee application availability
- Guarantee end-user satisfaction
- Guarantee configuration standardization
- Guarantee configuration compliance with corporate rules

Desktop Upgrader™ is designed to automatically upgrade Notes clients from one version to another, enabling administrators to supervise, manage and control the entire process from one central point, guaranteeing the success of upgrade projects.

Desktop Upgrader™ is a companion product to **Desktop Manager™**, Cooperteam's comprehensive Lotus Notes administration tool.

“Get it right and keep it right!”

Desktop Upgrader™ in combination with **Desktop Manager™** is the only tool that can configure a new installation of Notes and keep it configured properly over time. While all other products are used temporarily, **Desktop Upgrader™** and **Desktop Manager™** are used on a daily basis, providing on-going efficiencies to Administrators and Help Desks.

Desktop Manager™ - with **Desktop Upgrader™** - is the only tool to provide the perfect balance of both daily and periodic Notes client maintenance. The periodic upgrade process integrates seamlessly into the daily process of managing Notes clients, so there is no need to learn two technologies nor to re-learn each time a process that is only performed periodically.

Fully Automate and Industrialize the upgrade process

Desktop Upgrader™ enables administrators to:

- Select groups of users to upgrade based on multiple criteria, such as mail server, organization, department, etc.
- Use of a setup routine from a network drive, from the local drive (copied from the network drive), or from a CD.

Desktop Upgrader™ automatically:

- Backs up key files prior to the upgrade in case something goes wrong – enabling the ability to “go back” to the prior version of Notes.
- Uses Desktop Manager's audit information to automatically identify desktops eligible or not for an upgrade for technical reasons (insufficient disk space, RAM, etc.) to skip upgrading those computers.
- Starts up Notes clients after the upgrade is complete, without user intervention, including immediate installation of Desktop Manager.
- Cleans up obsolete files before or after the upgrade.
- Modifies the install script for the users' environment and eliminates any prompts the standard setup routine might otherwise ask.
- Temporarily elevates the users' rights to Admin status so the install routine can run properly.
- Removes any temporary files created during the upgrade.

Desktop Upgrader 2.7™

Key Features

- Checks the size of each clients' hard drive and free space
- Tests availability of the upgrade file destination on each PC
- Offers customizable uploads of the new release files during Notes sessions (for example by packets of several MBs, or on a specific date)
- Deploys and executes the Notes upgrade
- Automatically generates a backup if something goes wrong
- Automatically launches the Notes Client when the upgrade is completed

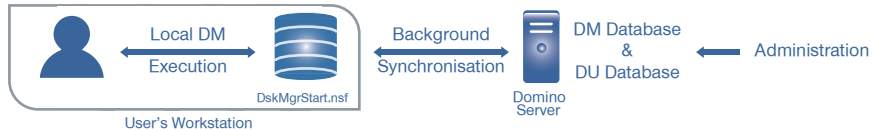
» **Supported Versions**

Domino Servers :
All versions from 4.6.x to 8.x

Operating Systems :
All Windows versions
32 bits (95, 98, Me, 2000, NT, XP, Vista, 7)

Desktop Upgrader 2.7 Functional Design

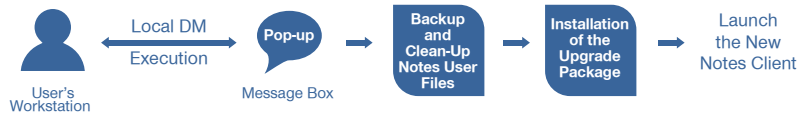
Step 1 → Memory, OS, CPU, Windows Registry, Free Space, MSIEXEC Version



Step 2 → Copy (by packets) of the Upgrade Package



Step 3 → Deployment of the Upgrade Package on the User's Workstation



Step 4 → Clean Up Upgrade Files



Control and Manage the launch of the Notes Client upgrade

With **Desktop Upgrader™** administrators can:

- Schedule upgrade file download
- Break up upgrade file in packets to minimize impact on network bandwidth
- Specify a web page to launch while the upgrade routine is in progress, giving users something to look at or to display more information about the process.
- Control and manage the launch of the upgrade

Supervise your release upgrade project from a single interface.

Using **Desktop Upgrader™**'s central interface administrators can:

- Clearly identify which computers could not be upgraded, the reason why and if necessary handle them separately.
- Track the number of times a user has deferred the upgrade.
- Enable administrators to easily see what stage of the process the users are in.
- Easily identify users with problems.

Desktop Management Suite

Desktop Upgrader™ is a product of the **Desktop Management Suite™**, which also includes the following complementary solutions :

- **Desktop Manager™**: Comprehensive audit, enforcement of corporate standards, and automatic recovery of Notes clients.
- **Desktop Project™**: Project monitoring and full automation project management solution for Notes server consolidation and user migration.